



# Together we create the future

As a trendsetter in sustainable innovations and an all-round technical service provider, Unica solves technological issues in the built environment. Unica's services include installation technology, energy, ICT, industry, internet of things (IoT) and smart buildings. Unica converts the wishes and needs of customers into customized functional solutions that contribute to sustainable, digital, healthy and comfortable living and working environments. With a decisive network of nine leading business clusters and almost 3,700 employees, Unica is one of the largest technical service providers in the Netherlands.

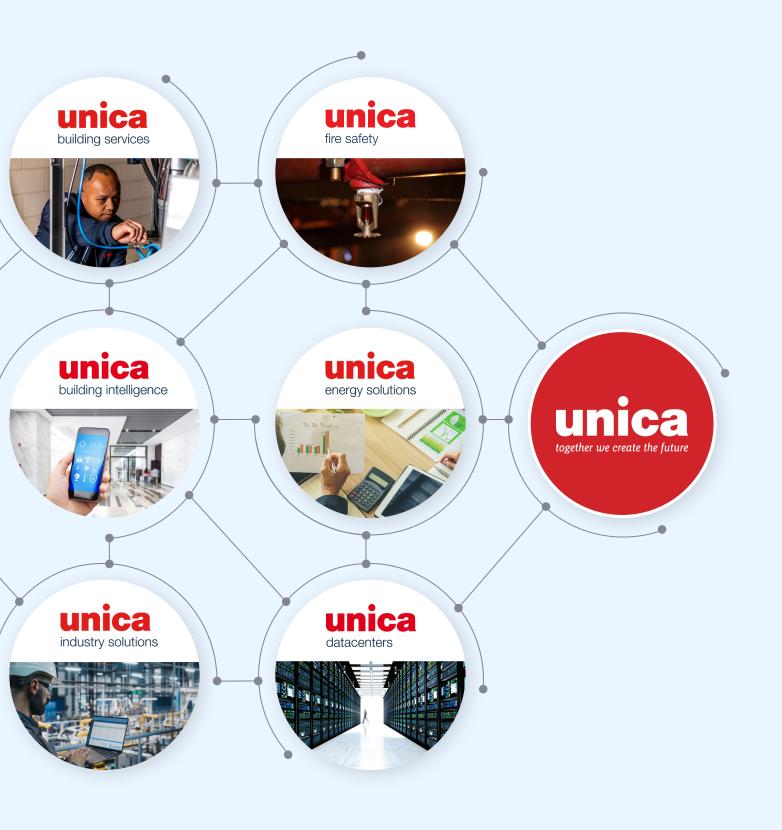
### The network of Unica companies in a nutshell

- Structured in 9 leading business clusters
- Businesses operate independently and cooperate closely
- Offers integrated technical services
- Works alongside other market parties and chain partners
- Maintains long-term relationships with suppliers and subcontractors

# **Unica Innovation Center**

The Unica Innovation Center is a strategic division of Unica, established with the aim of expanding the innovative capacity of the network of companies. The division operates independently, autonomously and unhindered by existing frameworks to deliver groundbreaking technological concepts and innovations, for example in the field of comfort, experience, sustainability, efficiency and safety & security.





# **Segments**

Our network of companies delivers services to a wide range of customers and sectors. In each segment, our customers have their own needs and wishes that we at Unica aim to fulfil by adapting the services we provide.



Architect for the construction and maintenance of datacenters.



Design, management and maintenance of all process and building system solutions.



Making the most of educational buildings through the successful interplay between technological solutions.



All-round technical services for every conceivable aspect of system engineering in public buildings.



Retailers benefit from solutions that are both sustainable and profitable.



Technical solutions that further improve the visitor experience in your facilities.

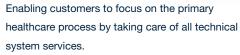


Continuity, safety and speed are key issues in the world of transport and logistics.



An all-round partner for building systems that helps make and keep buildings as attractive as possible.





# unica building projects



- Engineering & design
- Project management
- Manufacture and prefabrication
- Building Information Modeling (BIM)
- Energy generation and energy infrastructure



# **Unica Building Projects**

# Manages and coordinates new construction and renovation projects, from A to Z

Unica Building Projects manages and coordinates all-round technological solutions for new build and renovation projects. With a team of in-house specialists and craftspeople who can manage every project from A to Z; from design, engineering, project management, production and prefabrication through to installation and commissioning. Unica Building Projects is even able to meet the power supply needs at every project stage.

Unica Building Projects is responsible for projects in practically every market segment, with specialist knowledge of building hospitals, care centres, controlled environments, faculty buildings, hotels, offices and listed monuments.

Unica Building Projects offers guaranteed results and is excellently equipped to perform the full range of services, without ever disrupting the customer's primary processes.

By working together with the Unica network of companies and other chain partners, Unica Building Projects is also able to deliver supplementary technical services. For example in the field of fire safety, ICT, security, renewable energy and building automation. Unica Building Projects also deploys targeted technological innovations as a way of delivering futureproof, integrated (all-round) solutions while taking care of all its customers' concerns.

### Sustainability

Today's world calls upon governments and businesses to interact with the built environment in a sustainable manner. For that reason, renewal and renovation projects are becoming an increasingly popular solution for challenges in the built

environment. Unica Building Projects is specialised in making existing buildings more sustainable and futureproof - from hospitals and major office buildings through to industrial environments. Throughout every stage, the focus remains firmly on the reliability of the systems and power supply.

#### References









## More information about this cluster



unica.nl/buildingprojects







- Maintenance management
- Service projects
- 24/7 support
- Advice & Inspection
- Compliance with laws & regulations
- Online monitoring
- Energy saving and sustainability



# **Unica Building Services**

# Facilitates the total management and maintenance of buildings as a strategic partner

Unica Building Services improves the working and living environment by effectively managing and maintaining buildings so that our customers and the buildings' users are guaranteed comfort, safety, health and sustainability. The business cluster consists of Unica Building Services, Pranger-Rosier and Synto.

Unica Building Services is the ideal service partner for organisations large and small. Unica Building Services aims to establish a long-term relationship with all its customers by combining its management and maintenance activities in dedicated teams. Within these teams, the office and field staff cooperate closely on behalf of and with their contract partners. As a result, every customer has a single point of contact, and always deals with the same Unica employees.

With a nationwide network of locations, there is always a branch of Unica Building Services nearby.

The services of the Unica Building Services cluster are based on the latest proven technology and the most recent government standards. Staff at Unica Building Services start by familiarising themselves with the purpose for which a building is used and the specific wishes and requirements of the building's owner or manager. On that basis, the relevant legislation and regulations, the work processes of the users and the requirements of the owner are integrated in multiyear maintenance plans. By this approach, all building systems can be maintained in optimum working condition over an extended period.

### Legislation and regulations

The ever stricter and constantly changing laws and regulations - for example in the field of energy labels (label C for offices), the requirements for Nearly Energy Neutral Buildings (BENG) and drinking water safety - mean that many building owners and building managers have trouble seeing

the wood for the trees. Unica Building Services is conversant with all statutory requirements and has all the relevant specialist services in house to remove its customers' concerns relating to these legal issues; from (Legionnaires' disease) prevention and integrated maintenance through to multiyear maintenance planning.

#### References









## More information about this cluster



unica.nl/buildingservices

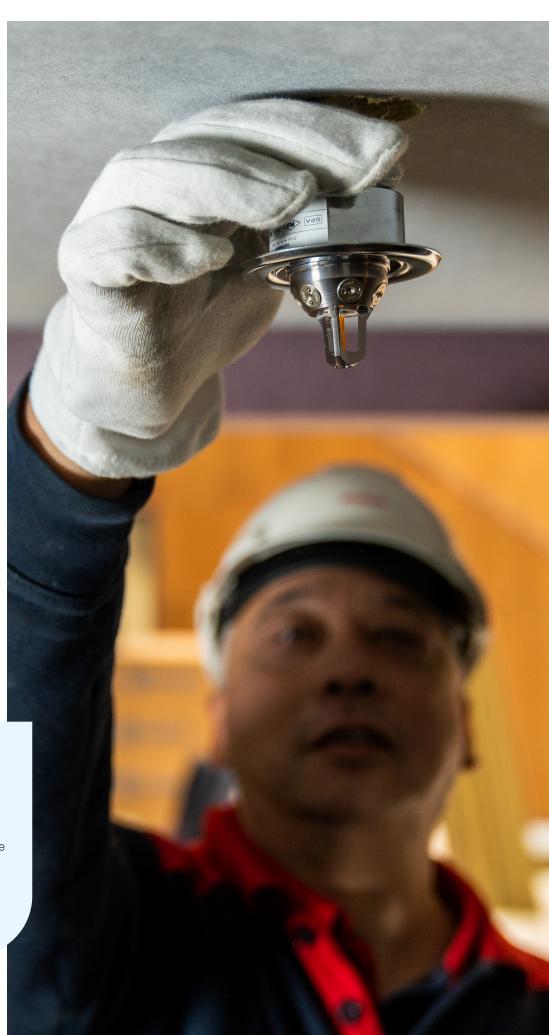








- Integrated fire safety
- Fire detection
- Technical management
- Pipe inspection
- Innovation and sustainable solutions
- Consultancy
- Extinguishing systems
- Constructive fire safety



# **Unica Fire Safety**

# Supplies innovative and sustainable integrated fire safety systems

Unica Fire Safety is one of the largest players in the field of fire safety systems in the Netherlands. The business cluster has a single clear mission: contributing to fire-safe living and working environments. The businesses that make up the cluster work to fulfil this mission by helping companies and organisations to comply with the so-called BIO measures. BIO is the acronym for Building, Installation engineering and Organisational measures that guarantee the optimum fire safety of all utilitarian buildings.

The Unica Fire Safety cluster is made up of four independently operating but closely cooperating companies, namely Unica Fire Safety, Boele

Fire Protection, Gerco and Applicom. Each of these companies operates in its own specialist field of installation engineering or structural fire safety. When brought together, the services they provide cover the complete lifecycle of fire safety systems; from consultancy, design, installation and realisation through to management, maintenance and modifications. By combining specialist skills and experience, Unica Fire Safety is able to offer its customers an all-round integrated package of certified fire safety solutions, tailor made to meet their needs. For every project, in every situation, for existing buildings and new builds.

### Innovations

Unica Fire Safety develops sustainable innovations. Smart technological solutions can help make fire safety ever smarter, better, more effective and more sustainable. This in turn removes the customers'

concerns even further while minimising disruptions to normal operations. The Sprinkler Integrity Test, the Battery Power Supply, remote management and Smart Openings are just a few examples of these many innovations.

#### References









## More information about this cluster



unica.nl/fire-safetv

# unica access & security



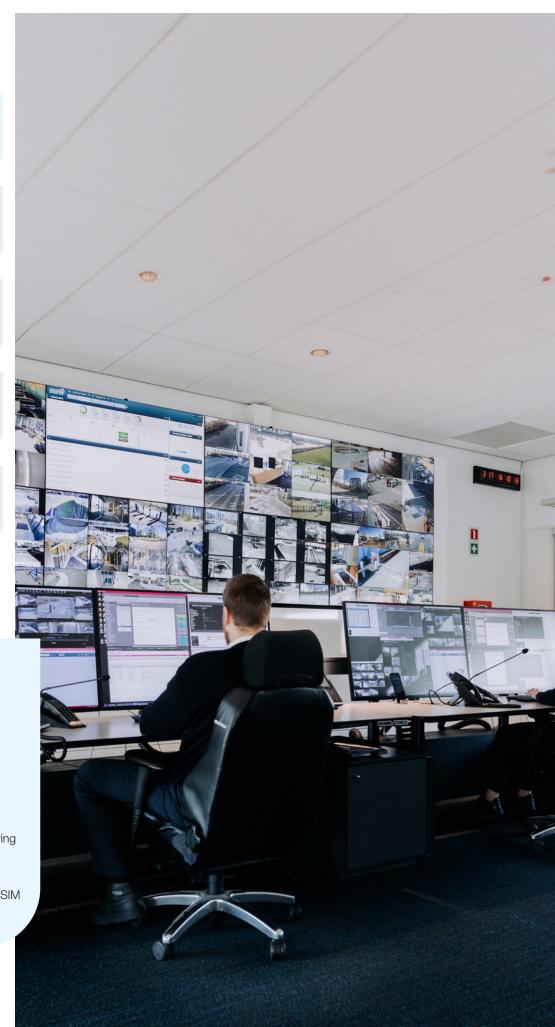


# unica smart security

# unica special security projects

### Diensten

- Biometrics
- Camera observation
- Intruder detection
- Integrated Security
   Management
- Intercom
- IT & cloud services
- Observation Room
- Performance en monitoring
- PIAM
- Privacy Management
- Security management/PSIM
- Access control





# **Unica Access & Security**

# Offers total solutions for access and security management that grow with your business

Unica Access & Security develops, installs, manages and maintains complete systems for access and security. As businesses grow, technology advances and regulations change, the demands on access and security are in a constant state of flux. Only a total solution that grows alongside your organisation can offer businesses the necessary assurance that incidents will be prevented or dealt with as quickly as possible. With its workflow and identity management solutions, Unica Access & Security ensures that organisations all comply with the latest legislation and regulations in the field of security and privacy.

The businesses that make up the Unica Access & Security cluster are capable of solving even the most complex access and security issues. Nsecure, for example ensures that top-500 organisations remain in control of access and identity management to their business

environments. Unica Special Security Projects undertakes projects and manages and maintains security systems on locations subject to the highest security requirements. Unica Smart Security offers smart security solutions to medium-sized businesses and government organisations, where necessary in combination with cloud solutions. EAL completes the cluster's all-round service package with the development and implementation of security management and access control systems.

Another unique element is the in-house developed identity management platform YIM. YIM is a Physical Identity & Access Management (PIAM) platform for corporate locations. This solution makes it possible to grant digitally controlled access to employees, visitors and contractors. YIM increases the effectiveness and security of all your business processes.

### Security

Security is the number one priority for the Unica Access & Security cluster. In a secure business environment, all access and control systems function correctly, are up to date and well secured and are used as intended. It is equally important that all business

processes can continue, unhindered. The extensive customer base for the companies that make up this cluster include government institutions, offices, financial institutions, hospitals and storage and transhipment facilities.

#### References





Gemeente **X** Enschede



## More information about this cluster



unica.nl/accesssecurity

# unica building intelligence

# unica building automation





- Building Automation
- Building System Integration
- Smart Building Technologies
- Data Analytics
- Software Development & engineering
- Hardware Development & realisation





# **Unica Building Intelligence**

# Integrates all technical systems with intelligent building automation

Unica Building Intelligence integrates all technical systems in a building using intelligent building automation. The uniform monitoring, presentation and management of all technical building functions results in an optimum interior climate, smoothly performing systems and an excellent user experience. The Unica Building Intelligence cluster consists of Regel Partners, Unica Building Automation and Numan & Kant.

Regel Partners is responsible for complex building automation and IoT solutions. System integration makes it possible to manage anti-intrusion systems, fire alarm control rooms, building management and camara systems from a single shared environment. System interaction ensures increased

security, lower costs and a constant supply of information for further process optimisation. As a brand independent project partner, Unica Building Automation undertakes control engineering projects and system integration. Perfect intersystem harmonisation results in the ideal level of heating, cooling and humidity as well as providing information about the occupancy levels and performance of buildings.

Numan & Kant are specialists in building automation and control box fabricators. By digitalising systems and installations, the company makes data analytics possible as well as improving the management and optimisation of (work) processes throughout the building.

# **Energy transition and fire safety**

The Unica Building Intelligence cluster plays a key role in the energy transition. The integration of different systems provides a greater insight into energy consumption and occupancy levels. Using that information

helps achieve cost savings and optimise building use. Unica Building Intelligence also makes a major contribution to a fire-safe working environment for employees by linking cameras to control centres.

#### References









## More information about this cluster



unica.nl/buildingintelligence









- Strategic energy consultancy
- Procurement advice for renewable energy
- Implementation of legislation and regulations
- Technical supervision of sustainable renovation projects
- Design, construction and long-term maintenance of ATES (Aquifer Thermal Energy Storage) and Energy Storage Systems
- Energy invoice auditing and management
- Energy trade in combination with the imbalance market



# **Unica Energy Solutions**

# Guides customers through the ever changing energy landscape

The Unica Energy Solutions cluster, made up of the companies Unica Energy Solutions, Hellemans Consultancy, Tenergy Portfolio Services and Engine Competences Services, guides it customer through the ever changing energy landscape. Our dedicated specialists help businesses to save energy and to improve the sustainability performance of their real estate and/or systems.

Hellemans Consultancy provides independent strategic (policy) advice on energy procurement, energy saving and sustainability goals.

Tenergy Portfolio Services is able to use fully automated systems to secure positions on the electricity market, via a software platform, and manage emergency power systems (to ensure effective energy balancing).

Companies rely on Unica Energy Solutions for the design, management, maintenance and operation of (renewable) energy systems and for the transformation form traditional energy sources to sustainable alternatives. The possibilities include heat pumps with different energy sources, such as ATES installations, thermal roofs with solar energy systems, aquathermal sources and batteries. Thanks to the specialist manufacturing, refitting and maintenance activities offered by Engine Competences Services, the portfolio now also includes CHP systems (combined heat and power).

The integrated (multidisciplinary) approach offered by Unica Energy Solutions helps customers to once again take control of their energy supply and reduce their CO2 footprint, energy consumption and energy costs.

# **Energy transition**

Unica Energy Solutions is specialist in integrated energy solutions and energy management for the built environment.

The cluster helps its customers to integrate sustainable energy options that deliver a perfectly functioning climate control system,

save on energy costs and ensure a healthy indoor climate. The energy sources already available, the opportunities for energy subsidies and the optimum effect of energy balancing are also taken into account. Unica Energy Solutions helps bring about the energy transition!

#### References









## More information about this cluster



unica.nl/energysolutions





- Consultancy, ICT strategy
   & Continuity
- Training & Adoption
- Managed Services & Support
- Cloud, On-premise & Azure solutions
- Modern Workplace & Office 365
- Networking & Communications
- Security & Governance
- Business Process Solutions& Dynamics 365
- Healthcare domotics & IoT
- Business Intelligence & Datamanagement



# **Unica ICT Solutions**

# Guides organisations through the digital transformation

Unica ICT Solutions opens up the world of digital opportunities to its customers, by building platforms, infrastructures and environments in which ICT systems live up to their expectations. The overall goal is to create workplaces where users can operate more effectively and more efficiently, while generating more value and insight from their data, all supported by an extensive team of managed services experts.

For more than 25 years, the specialists at Unica ICT Solutions have been delivering ICT solutions to their customers, that enable them to optimise their work performance. Every year, the cluster guides a whole raft of organisations through their digital transformation. Other services provided by the businesses that make up the cluster include building integration and the read-out of smart buildings, as well as secondment services, fulfilled by the specialist IT secondment agency Working Spirit.

Unica ICT Solutions remains close to its customers, and constantly strives to find the perfect balance between end user experiences and employee satisfaction. Unica ICT Solutions delivers added value in the form of technical and functional support by Customer Success Teams as well as specialist support and management in specific areas of business, such as hybrid cloud solutions, security, networking and functional support.

As we become more dependent on ICT applications, Unica ICT Solutions is constantly working to update and optimise its portfolio with the addition of new products and services, so that now and in the future, customers will continue to generate the best possible return from their ICT investment.

### **Smart solutions**

Our customer base includes organisations from a variety of sectors. In healthcare for example, we help to reduce the workload on care staff by focusing specifically on ICT solutions and encouraging automated record keeping directly in the patient file. Smart sensors and other domotics help improve personal healthcare, in which

the customer retains overall control. Also in the industrial sector, we ensure that ICT can contribute to the smarter use of industrial processes, risk management and for example greater value generation from data. Our innovations help deliver solutions for the challenges of today and tomorrow, in healthcare and industry.

#### References









# More information about this cluster



unica.nl/ict-solutions











- Integrated Solutions
- Consultancy
- Software Industrial Automation
- Process technology & mechanical engineering
- Electrical & Instrumentation
- Refrigeration engineering
- 24/7 all-in service





# **Unica Industry Solutions**

# Offers specialist total solutions to industry

Unica Industry Solutions supplies turnkey total solutions to various industrial sectors including the food industry, chemicals, pharmaceuticals and logistics. The primary services provided by this business cluster include software, electrical engineering, process technology, mechanical engineering and refrigeration solutions. These five industrial specialisations can be offered either singly or jointly. The Integrated Solutions department elaborates customer requests into concepts, before moving on to execution and realisation, also in the form of 24/7 all-in service.

Industry is a high-tech sector with high standards in terms of continuity, automation and temperature management. Unica Industry Solutions has all the necessary disciplines in house, making it the ideal partner for industrial customers. Unica Industry Solutions helps its customers to achieve their objectives in the field of sustainability, circularity, population ageing, digitalisation and (cyber) security. The business cluster consists of Brainpact, Pro-Fa, PCT, Van Kempen Koudetechniek and Unica Industry Solutions.

Collaboration with the Unica network of companies enables Unica Industry Solutions to provide integrated solutions not only to customers in the primary industrial process, but to any player in the industrial environment and supply chain, for example, by delivering additional expertise in the field of office automation and industrial ICT, utility engineering, fire safety and energy procurement and management.

### **Process improvement**

The Unica Industry Solutions cluster is groundbreaking in every respect. The businesses in the cluster strive continuously to deliver innovative solutions for the often strict safety requirements of industrial

customers, and to deliver innovations that improve processes. These may include new programming methods, using residual heat for heating in process installations or Remote Control applications such as cybersecurity monitoring and control.

#### References









# More information about this cluster



unica.nl/industrysolutions

# unica datacenters

- Design: design, consultancy & engineering
- Build: structural, installation engineering and full system commissioning
- Maintain: technical infrastructure maintenance
- Operate: management, configuration and optimisation
- BIM and IT infrastructure for office and workstation environments



# Ontwerpt en realiseert intelligente en geavanceerde datacenters en IT-infrastructuren

For more than twenty years, Unica Datacenters have been the number one specialist in the Netherlands for the design and realisation of intelligent and advanced datacenters and IT infrastructures. Thanks to its extensive knowledge and years of experience, Unica Datacenters regularly acts as main contractor for the realisation of datacenters in the Benelux countries and Germany, where Unica Datacenters has its own offices.

Unica Datacenters owes much of its success to the so-called Data Center Life Cycle model (DCLC model). Based on this model, Unica can support organisations in every phase of their datacenter life cycle, from (initial) design and construction through to subsequent modification and management and maintenance. Overall, this approach ensures high availability and manageable costs. Unica Datacenters participates actively in the development processes at its customer's business, and predicts relevant developments, such as the decoupling of residual heat, and immersion cooling. The company is also able to equip data floors with racks, as well as providing energy distribution, IT infrastructure support, monitoring systems and certified networks. This range of capabilities makes Unica Datacenters the perfect one-stop shop for datacenters in the Netherlands and abroad. On all its projects, Unica Datacenters works with a group of specialised in-house employees. Yet another aspect unique to Unica: all the necessary datacenter knowledge is available in house.

### Continuity

Keeping an enterprise or corporate datacenter running to support the organisation's business processes is a specialist task that is often beyond a company's core activities.

Unica Datacenters will happily take care of all its customers' needs, whether in the form of a large datacenter, main equipment room (MER) or a combination of (multiple) MERs, satellite equipment rooms (SER) and edge datacenters.

#### References









## More information about this cluster



unica.nl/datacenters

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